Interpreters and Translators, Inc.

CONTACT

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Government Account Manager

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U.S. GOVERNMENT
CAPABILITIES STATEMENT

ABOUT iTi

iTi provides high-quality, flexible, multicultural language solutions. Innovation, along with teamwork, expertise and integrity are our core tenets that help us remain client-centric. We have the agility of a small company to respond to unique customer requests with large company translation and interpretation resources.

√ Pool of 10,000 Linguists
√ Live person always answering incoming calls
√ ISO 9001:2015 certified
√ 98% fill rate for Interpreting requests
√ 35 years in business
√ NPS Score of Satisfaction "100 for 2021"
√ Security available/HIPPA Compliant services

CONTRACT INFORMATION

GSA Contract Number: GS-10F-0372R

MA State Contract - PRF75

CT State Contract - 14PSX0152

NJ State Contract - G4016

Federal Supply Group: 738-II

Class: R608

DUNS: 785238486

Cage Code: 3J6X5

NAICS Codes: 541930

Translation and Interpretation Services

SUPPLIER DIVERSITY

WOMEN OWNED
CERTIFIED BY | WOMEN'S BUSINESS ENTERPRISE NATIONAL COUNCIL

NMSDC

SERVICES

Interpreting Services:

√ In Person Interpreting
√ **Over the Phone Interpreting** - On demand and Prescheduled
√ **Video Remote Interpreting** - On demand and Prescheduled
√ **American Sign Language**
√ **Language Assessments**

Translation Services:

√ **Document Translation**
√ **Website Translation**
√ **Localization Services**
√ **Subtitles and Voiceover Services**
√ **E-Learning Localization**
√ **Audio Transcription and Translation**

250+ languages

24/7/365

CART, C-Print & Text Services

√ **Captioning services for large or small groups**
√ **Text services available for deaf and hard of hearing groups**

PAST PERFORMANCE

√ U.S. Customs and Border Protection
√ U.S. Department of Commerce
√ Department of Social Services
√ National Institute of Health
√ Social Security Administration
√ Small Business Administration
√ Department of Public Health
√ Department of Transitional Assistance
√ Department of Mental Health
√ Department of Children and Families
√ Boston Public Health Commission
√ Office of The Chief Public Defender

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