Rapport International is a full-service language company that has been meeting translation and interpreting needs for 30 years.

Since 1987, Rapport International has offered foreign language services, including translation, interpretation, diversity training, cultural adaptations, marketing, and consulting to clients around the world.

Providing quality translation services means that the translators deeply understand the source and target languages. Nuances, colloquialisms, and new words add complexity particularly in marketing translation. Rapport International translators make sure to capture hidden meanings, localize where appropriate, and clarify any material that may not be culturally appropriate.

Assurances:	Commitments:
100% Satisfaction Guarantee - backed by 30 years of experience in providing the highest quality services. - FREE Project Consultation - saves you time and money by learning best practices. - Speedy Response - quotes within 1 business day. 100% On time Delivery - we track it so you don't have to. - Knowledgeable and Dedicated Staff - always looking for ways to WOW you	- Building and keeping long term relationships >95% client satisfaction - Commitment to do it RIGHT – Quality assurance - Responsive and flexible - Knowledgeable and educated translators - Meeting urgent requirements - Translation project management

100 % Satisfaction Guarantee

Your satisfaction is our top priority. We aim to provide the best quality translation and interpretation services to all our clients. If you are not satisfied with our services we will work with you until you are -- that is our commitment and promise to you. We encourage your feedback as we continually strive to achieve total trust with all our customers.

We follow a code of conduct for security and safeguarding you Information… all information is held strictly confidential, whether related to translation or interpreting projects. We do not disclose the contents of any of our customers' projects without their permission. We will sign our standard non-disclosure agreement or yours as requested.

Rapport International's goal is to provide superior foreign language services – connecting you to anyone in the world in your words in any language.

Rapport International, LLC
93 Moore Road • Sudbury, MA 01776
(978) 443-2540 • www.RapportTranslations.com

Rapport International

YOUR WORDS @ ANY LANGUAGE

Celebrating **30** *Years*

Rapport International: Our Process

Intake	• Confirm project details with client • Determine price and delivery quote
Confirm	• Assign project to linguists • Define deliverables
Manage	• Communicate any questions or issues • Ensure process flow for timely delivery • Manage editing process with linguists
Review	• Assess project for promised deliverables • Send to client for review
Client Approval	• Send to client for review • Reconcile any questions with original translator
Deliver	• Final project delivered as requested • Send invoice and receive payment

Open Communication at all stages!

Clients & Testimonials:

TOMY   STAPLES   Johnson&Johnson   BOSTON DUCK TOURS   MADONNA Rehabilitation Hospital

Boston Scientific — Advancing science for life™   IQVIA   Cooley GODWARD KRONISH LLP   MIRICK O'CONNELL ATTORNEYS AT LAW

Rapport International's free project consultation saved me thousands of dollars on a website translation project! My budget appreciated that! - Ken Kahn / YourGiftCertificate.com

I definitely recommend Rapport International! Their translations are high quality and on-time. They are professional, accessible and dependable – every time we call. - Cooley Godward Kronish

You guys are consummate professionals! I always feel confident referring colleagues to you. - Perkins School for the Blind

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